

Morco Products Ltd



Tel: 01482 325456 Fax: 01482 212869
Email sales@morcoproducts.co.uk
Web www.morcoproducts.co.uk

Dear Sir/Madam,

Thank you for enquiring about our extended service contract for your Morco combination boiler. If you would like to make arrangements for the on-going care of your boiler, we can offer you the opportunity to join our service contract scheme, giving you peace of mind and protection. Please read the summary of cover overleaf.

If you would like to take advantage of this scheme please simply complete the tear-off application form below and return it to Morco Products Ltd at the above address.

For further information about the service contract scheme, please contact the customer service team between 8.30am and 5.00pm Monday to Friday on 01482 325456.

Yours faithfully

Customer Service Department

Morco Service Contract Application Form

Home Address	Caravan Park Address (including plot number)
Name:	
Post Code:	Post Code:
Telephone Number:	Telephone Number:
Mobile Number:	Caravan Make & Model:
E-mail Address:	Caravan Serial Number:

Boiler Model No:	Serial No:	Date of Commissioning:
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Payment Details

I would like to take out the: **Service Contract – 1 year £150.00**

I would like to pay by: **Credit/Debit Card** or by: **Cheque/Postal Order made payable to Morco Products Ltd**

Card Holder:	Card No:
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Issue No:	Start Date:	Expiry Date:
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Monthly Direct Debit - Service Contract Scheme (£12.50 per month)

Please debit my account on: 1st 8th 15th 22nd each month. Please download & complete a Direct Debit form.

DECLARATION	
The signature(s) below confirm(s) acceptance of the summary of cover conditions overleaf, and I understand that I/we Will receive a copy of the terms and conditions with my/our contract acknowledgement letter.	
Signature(s):	Date:



Summary of Cover

Duration of cover is for 1 year which includes breakdown cover and an annual safety and maintenance inspection.

Benefits to you are a free safety and maintenance inspection, no call-out or labour charges and no parts charge after 1st inspection. No limit to number of call-outs or cost of parts.

Using your unique contract number you will be connected to our fully trained customer service team who will deal with your call in a professional and effective manner giving advice or arranging a service call.

Response time of 1 – 3 working days, (subject to engineer availability).

What is covered?

All Morco combination boiler models from FEB 24E onwards, installed in a caravan holiday home or residential park home sited in mainland Great Britain; sited on a bone fide UK park. The appliance must be in a satisfactory working order prior to application. For the avoidance of doubt GB does not include Eire, Isle of Wight or Northern Ireland.

What is not covered?

Morco water heaters. Boiler de-scale. Frost damage. Boilers installed outside mainland Great Britain. Any unauthorised additions and adjustments made to the boiler. Any boiler in a damaged or faulty condition or with an inadequate gas or water supply which prevents proper functioning.

Details of our full terms & conditions are available on request.